Qello Concerts & Music Documentaries through the Clark Co. Public Library

Stingray Qello is a great place for thousands of high quality concerts, music documentaries and much more! It’s easy to get started with your Library card and some apps on your mobile devices, TVs, or streaming services. We’ll show you a few different ways to use it below.

I. Through your Computer

1. Visit the library’s downloads page at [www.clarkbooks.org/downloads](http://www.clarkbooks.org/downloads), or visit the main page at clarkbooks.org and click on the downloads option on the menu bar.

2. Click on the RBDigital Logo which will take you to the RB digital page: [http://clarkky.rbdigital.com](http://clarkky.rbdigital.com)

3. In the top right of the page, sign in if you already have an account with RB Digital (services such as oneclick digital, zinio). If not, please register.

4. Enter in all the information listed below. Enter in your entire Library card number with no spaces. Please contact the Library if there is any issue or information you are needing.
5. Scroll down to the bottom where the video options are located. Click on Stingray Qello

6. Select Checkout

7. You will now have seven days of access to Qello. This is the one strange thing about the system, every seven days it will prompt you to “check out” again, but it is an unlimited service. Select access to continue.

CHECKOUT CONFIRMATION

You now have 7 days of access to Stingray Qello. After your access expires, you may return to RBdigital to checkout another 7-day pass.

Please be advised that the content you’re about to view has not been rated by the MPAA and may contain offensive language, scenes of violence, or sexual situations.

KEEP BROWSING  ACCESS
8. Read the disclaimer and hit accept to continue

Disclaimer

Be advised that the concert films on Stingray Qello have not been rated by the MPAA and may contain offensive language, scenes of violence and sexual situations.

☐ I acknowledge that I have read and understand the statement above.

Cancel  Continue

9. You will have to set up a password for Qello. It can be the exact same as the one you used for RBdigital or you can create a different one.
10. Now you are ready to start watching some concerts! Just click the play button on any displayed video to start watching. You may also browse by genre, alphabetically or by decade or search for a particular artist or song.

11. Selecting a whole concert takes you to a page that gives information about the concert (artist, location, etc.) You may click on an individual track to see that particular part, or select the play complete show at the top.
12. The video controls are similar to most online videos. There is a play/pause button, a quality button (defaults to HD), a volume button and a button to make the video full screen.

13. That’s it! Since it is all streaming, just click away when you are done or select another concert to keep the party going!

II. Through the RBDigital App

The great thing about the RBDigital App is that you can access audiobooks, ebooks, magazines and the digital video services (Acorn, Indieflix, Pongalo & Qello) all from one app on your mobile device. If you aren’t a fan of having a bunch of different apps, RB Digital is the way to go.

1. Download the RBDigital app in the iTunes app store or Google Play Store. Once it is downloaded, open the app.
2. Sign in if you have already created an account. If not, register.

3. Click on the 3 vertical lines to see the different services on the RBDigital App. Select video and then Stingray Qello

4. Again, it will ask you to “checkout” and make you check the disclaimer. It then opens a mobile version of the qello site for you to peruse
III. Using the Stingray Qello App

Using the Stingray Qello App is the easiest way to view these awesome concerts and everything is contained all in the app, no browser windows are opening. It also takes a few quick steps.

1. Visit the app store (iTunes, Google etc) and download Stingray Qello. Find it in your apps and open the program.

2. It will ask you to sign in with your account (email and password you used earlier)

3. The screen looks the same as on the website, you can browse, and search collections.
IV. Using Qello on Your Smart TV or Streaming Device

Qello is on many streaming services such as Roku, Apple TV, Amazon Fire Stick and more. Search your apps on those media players or smart TVs to see if Qello is available. Unfortunately Qello is not available in North America on the Sony Playstation or many smart TVs at this juncture.